

Nord Sail C-19 policy 2021



New or old bookings

1. For already booked charters it is possible to change your dates, as long as the departure remains in 2021. If the rescheduled booking is more expensive, the price difference will be charged.
2. Payment conditions will be as follows:
 - 25% as Down Payment
 - 25% 90 days prior to departure
 - 50% as Full Balance due 30 days prior to departure.
3. In the case that a charter customer is unable to get to the base due to travel restrictions, when there is an official advisory not to travel to the area of the charter or the border is closed to the country of origin of the customer, the term #1 will apply.
In addition it will be possible to cancel the charter and a credit note will be issued to the customer to use it for a charter departing in 2022 at the same charter area.
*The obligation of a Covid-19 test (PCR) before or after the trip is not a sufficient condition to benefit from a refund.
4. Cancellation terms

More than 60 days before embarkation	5% of the total charter fee
Between 59 & 31 days before embarkation	30% of the total charter fee
Less than 30 days before embarkation	100% of the total charter fee

September 1, 2020

Nord Sail

Kindly note that way of payment and cancellation policy are subject to change according COVID19 situation.